

**Ombudsperson:** An ombudsperson is an advocate with a significant degree of autonomy and independence who investigates and mediates complaints and grievances. At IU Northwest, an Ombudsperson has been appointed in each of the academic units at IU Northwest; they can help if you find yourself in a situation where you need assistance with an academic appeal or grievance.

They are:

College of Health and Human Services – Monica Solinas-Saunders, msolinas@iun.edu

College of Arts and Sciences – Mary Hackett, maehacke@iun.edu

School of Education – Matt Benus, mbenus@indiana.edu

School of Business and Economics – Bala Arshanapalli, barshana@iun.edu

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Labor Studies – Craig Campbell, ccampbe5@iupui.edu